

# JDSU Certified Calibration



## Key Benefits

- Ensures equipment stays within published specifications, including all engineering changes
- Ensures accuracy and proper function of your instrument, reducing repairs and optimizing efficiency
- Proactively planning your calibration with Express Loaner eliminates logistical burdens and greatly reduces technician downtime

The Certified Calibration services that JDSU offers are the most comprehensive in the industry. Our calibration options match your price, characterization, and documentation requirements and calibrate all communications test equipment, regardless of manufacturer. The scope of JDSU calibration services includes electrical, optical, and data/IP test equipment. In addition, we provide calibration adjustments on all OEM equipment and repairs on JDSU equipment that offer service options that other calibration vendors cannot perform.

JDSU Certified Calibration helps you:

- verify measurement accuracy of the instrument to traceable standards.
- adjust the instrument, as necessary, to ensure that it functions within specifications.
- document calibration with a certificate and data sheet.
- conduct a top-level function test of the instrument to verify that functions not requiring calibration, but that are vital to its use, work as expected.
- incorporate factory engineering changes, as necessary, to optimize instrument function, which may include such modifications as a component change or the replacement of an entire assembly.

- for optical instruments, clean all of the optics and verify that lasers and optical connections function properly.
- apply a calibration label to the instrument noting the date of calibration, person performing the calibration, and the next scheduled calibration date.
- with the Calibration Plan Manager, JDSU proactively contacts customers to schedule the next calibration based on factory-recommended calibration intervals.

## Calibration services are available for purchase as stand-alone services or as part of PLUS Gold or Silver Support Plans.

PLUS Support Plans streamline the repair, calibration, and loaner processes making support costs predictable and cost-effective while greatly alleviating your administrative burden. JDSU Support Plans provide the peace of mind that your hardware investment will be well protected ensuring that your equipment will be available, functional, and up to date.

## Express Loaner Service for Calibrations

Avoid technician downtime for calibrations with the Express Loaner Service from JDSU. Now you can schedule calibrations with no downtime. Through its Express Loaner Service, JDSU loans you a similarly configured piece of equipment before you send yours in for calibration. Having loaner equipment ready when needed helps keep your operation teams running efficiently and relieves stress.

## JDSU Certified Calibration Process

1. When a unit requires maintenance, notify JDSU customer care in your region to obtain a return authorization number (RA#), which will contain information that will assist the instrument service technician and will also help track the unit while at JDSU.
2. Send the unit to JDSU.
3. JDSU receives the unit and performs the desired maintenance.
4. When completed, JDSU packages the unit and returns it to you via carrier of your choice.

## PLUS Consulting

Experts helping you make the right business and technology decisions with these services:

- User Adoption Services
- Operational Assistance
- Business Intelligence
- Requirements Development/Documentation
- Technology Training
- Field Testing Optimization
- Lab Testing

## PLUS Custom

Solutions combine advanced customization and integration to optimize your operations with these services:

- Custom Software Application Development
- Solution and OSS Integration
- Scripting and Report Writing
- Customization of Standard Applications

## PLUS Managed

Burden-free managed options across multiple technologies and domains including mobility, video, Ethernet, and wireline targeted at reducing infrastructure and operations costs with these services:

- Cloud-enabled Solutions
- Operator-assisted Managed Services
- Hosted Managed Services
- Managed Inventory

## PLUS Deployment & Support

Comprehensive services to ensure commissioning, availability, functionality, and understanding of the JDSU portfolio with these services:

- Gold, Silver, and Bronze Hardware Support Plans
- Global Technical Assistance
- On-site and Factory Calibration
- Hardware Repair
- Express Loaner/Advanced Replacement
- Software Upgrades and Maintenance
- Product Training
- Deployment and Installation